CORD Accessibility Conformance Report WCAG Edition

VPAT® Version 2.3

Name of Product: Cape Organization for Rights of the Disabled (CORD)

Product Description: Cape Organization for Rights of the Disabled (CORD) is a non-profit organization that advances independent living and the rights of people with disabilities on Cape Cod and the Islands. As the only independent living center for the Cape and Islands region in Massachusetts, CORD provides services and advocacy that enable choice, dignity, full access to the community, and control over your life.

Date: 9/17/2019

Contact information: https://www.cordcapecod.org/contact-us/

Evaluation Methods Used:

Accessibility testing as per and WCAG 2.0 AA guidelines.

- Testing using screen readers JAWS 18 (Windows) on Chrome
- Color contrast testing
- Keyboard-only testing
- High contrast testing
- Browser zoom testing

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/quidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1 at https://www.w3.org/TR/WCAG21/	Level A (No) Level AA (No) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Supports with Exception**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	Images in the application contain relevant alternative text.
1.2.1 Audio-only and Video- only (Prerecorded) (Level A)	Not Applicable	No audio or video content present in the application.
1.2.2 Captions (Prerecorded) (Level A)	Supports	Captions are provided for all prerecorded audio content in synchronized media.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Supports	Transcript are provided for all prerecorded multimedia.
1.3.1 Info and Relationships (Level A)	Supports	CORD has consistent headers and global table structures to establish clear information and relationships within the application. Screen readers properly identify most of the information available in the application. Visually impaired users are easily able to perceive the relationships between a particular element and its role.

1.3.2 Meaningful Sequence (Level A)	Supports	Sequence of content present in the application is meaningful and appropriate and does not affect the meaning of the provided content.
1.3.3 Sensory Characteristics (Level A)	Supports	No information is present in applications which is based on sensory characteristics such as shape, size, location, sound etc.
1.4.1 Use of Color (Level A)	Supports	Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
1.4.2 Audio Control (Level A)	Not Applicable	No Multimedia content present in the application.
2.1.1 Keyboard (Level A)	Supports	The application supports standard keyboard navigation and input functions (such as pressing [Tab] to move between input fields, pressing the arrow keys to move between list items, and pressing [Space] or [Enter] to make selections).
2.1.2 No Keyboard Trap (Level A)	Supports	Keyboard focus is moving sequentially and it is convenient to access the functionality throughout the website.
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Not Evaluated	
2.2.1 Timing Adjustable (Level A)	Not Applicable	There is no such activity present in the application where time needs to be adjusted or extended.
2.2.2 Pause, Stop, Hide (Level A)	Supports	Play/Pause & Stop functionality is provided for the carousel.
2.3.1 Three Flashes or Below Threshold (Level A)	Not Applicable	There is no flashing or below threshold content is present on this site.
2.4.1 Bypass Blocks (Level A)	Supports	Skip to Main Content link is provided on top of the page to bypass the repetitive block of content present on top of each page.

2.4.2 Page Titled (Level A)	Supports	All pages have a relevant title. Visually impaired users are able to understand the purpose of different pages through page title.
2.4.3 Focus Order (Level A)	Supports	The navigation order of links and focusable elements, are logical and intuitive (move left to right, top to bottom of the page).
2.4.4 Link Purpose (In Context) (Level A)	Supports	All links are provided with appropriate link text and user will be able to understand the purpose of the link from its link text.
2.5.1 Pointer Gestures (Level A 2.1 only)	Not Evaluated	
2.5.2 Pointer Cancellation (Level A 2.1 only)	Not Evaluated	
2.5.3 Label in Name (Level A 2.1 only)	Not Evaluated	
2.5.4 Motion Actuation (Level A 2.1 only)	Not Evaluated	
3.1.1 Language of Page (Level A)	Supports	Appropriate document language is specified on each page of the application. Lang attribute in html lang as per the specification, set to lang="en-us".
3.2.1 On Focus (Level A)	Supports	Site only directs the user to where the user is on the page, and perform some actions. No interactive element is being triggered automatically on receiving the focus.
3.2.2 On Input (Level A)	Supports	Change of context does not happen when the user changes the setting of any input controls.
3.3.1 Error Identification (Level A)	Supports	Errors present in the application are notified to screen reader user automatically.
3.3.2 Labels or Instructions (Level A)	Supports	The application provides support for motor impaired and cognitive users

		as the labels and instructions are provided for the form fields, which are clearly visible and readable to such users.
4.1.1 Parsing (Level A)	Supports	The site leverages HTML5. HTML4 and later support this requirement.
4.1.2 Name, Role, Value (Level A)	Supports	All the web elements have a proper label associated with their role and screen reader is recognizing them correctly with updated values as well.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	No Multimedia content present in the application.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	No Multimedia content present in the application.
1.3.4 Orientation (Level AA 2.1 only)	Not Evaluated	
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Not Evaluated	
1.4.3 Contrast (Minimum) (Level AA)	Supports	The CORD site adheres to minimum contrast standards.
1.4.4 Resize text (Level AA)	Supports	The CORD site is a fully responsive. At a zoom of 200%, the site responds to that resolution by adjusting the UI as it would if the user was on a smart phone.
1.4.5 Images of Text (Level AA)	Supports	All the images having informative alternative text that is conveyed to a visually impaired user.
1.4.10 Reflow (Level AA 2.1 only)	Not Evaluated	

1.4.11 Non-text Contrast (Level AA 2.1 only)	Not Evaluated	
1.4.12 Text Spacing (Level AA 2.1 only)	Not Evaluated	
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Not Evaluated	
2.4.5 Multiple Ways (Level AA)	Supports	Proper navigation header is provided to access the different types of web pages.
2.4.6 Headings and Labels (Level AA)	Supports	Headings and Labels in the site provide sufficient detail of the content they are describing.
2.4.7 Focus Visible (Level AA)	Supports	All the elements present in the application have focus visibility.
3.1.2 Language of Parts (Level AA)	Not Applicable	English is the primary and only language of the application. There are no phrases or sentences written in any other language, which needs to be defined separately.
3.2.3 Consistent Navigation (Level AA)	Supports	Navigational mechanisms are repeated on the website and occur in the same relative order each time they are repeated. Hence, consistent navigation is provided to the user.
3.2.4 Consistent Identification (Level AA)	Supports	Components which provide the same functionality throughout the website can be easily identified by the user.
3.3.3 Error Suggestion (Level AA)	Supports	The provided error messages are descriptive enough to understand the error and identify the location where they occur.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Not Applicable	There are no critical forms available where error prevention is required. Error suggestions are enough to fill out the form and correct the errors.
4.1.3 Status Messages (Level AA 2.1 only)	Not Evaluated	